



Physician News Brief

NEWS ABOUT COVENANT HEALTHCARE FROM
The Office of Physician Relations & Regional Outreach
JANUARY 18, 2018

A Message from the CMO: Patient High Census Message

As we enter the winter flu season, Covenant HealthCare has seen increased patient activity leading to high census rates. This can lead to “holds” in the ECC, patient placements in “surge” areas and backups in perioperative service areas. Many creative strategies and efforts are ongoing to care for the increased patient population. Flexible staff scheduling, opening of clinical “surge” units, for example in ambulatory care areas, and increased case management support are just a few of these efforts. Regardless of the solution, patient care and patient safety remain our top priority. As physicians, we can help address the situation at many points.

- To help facilitate early discharges, please round early and consider writing orders and materials for discharge the evening before.
- Schedule non-urgent testing as outpatients whenever possible.
- Follow care paths and care plans whenever clinically appropriate.
- Work closely with case management and social work colleagues to identify discharge needs as soon as possible.
- Be patient and understanding of other staff as we are all trying to provide extraordinary care to the increased number of patients coming to Covenant HealthCare.

Thank you for your cooperation and help in providing the safest and most efficient care possible to our patients. If you have any questions or thoughts, please feel free to contact Dr. Sullivan at 583.7351.

Covenant Diabetes Self-Management Program Update

Covenant would like to thank all providers for the ongoing support and referrals of your patients to our Covenant Diabetes Self-Management Program. We are committed to helping improve patient quality indicators. For the year of 2016-2017 there have been the following improvements: 2% reduction in A1C, 35.8% reduction in Total Cholesterol, 32.6% reduction in LDL Cholesterol and a 13-point reduction in systolic blood pressure.

In setting and achieving personal goals, patients have reported the following: 73% have had their A1C done, 65% received a dilated eye exam and 56% had a foot exam. These were done after completion of our program. For any questions, please contact Kelly Weiss, Diabetic Program Coordinator at 583.5153.

Welcome to Our Staff

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