

NEWS ABOUT COVENANT HEALTHCARE FROM The Office of Physician Relations & Regional Outreach

MAY 9, 2018

## **Active Medical Staff Elections**

Attention Active Medical Staff Members, 2018 is an election year. Members of the Active category, other than Provisional Active, are eligible to submit nomination of Active Medical Staff members to serve. The individuals nominated will be contacted with regard to their willingness to accept or decline nomination. Active Medical Staff members are encouraged to begin thinking now of potential nominees. Nomination requests will go out in August. If you have any questions regarding the nomination/election process, please contact Dr. Michael Fiore, Chief of Staff, Dr. Michael Sullivan, VP/CMO, or the Medical Staff Office.

## **New Password Reset Tool**

The IT Help Desk receives a large quantity of calls to reset passwords. To decrease the amount of calls the IT Help Desk receives about password resets, the IT Department found a tool that will allow people to reset their own passwords without the need to contact the IT Help Desk. Starting on May 14, 2018 if you are a Covenant employee or Epic user that logs into a computer; you will be prompted to enroll in the new Covenant Password Reset tool. You will receive a pop-up box daily requesting you to click enroll to enroll in the Password Reset tool or press cancel to delay enrollment. The enrollment process takes about 5 minutes; requires a 4-digit authorization code you create, and requires you to answer security questions. Further training information will follow, the Help Desk will continue to be available to assist with password resets if needed. For any questions, please contact Dr. Aaron Smith, Chief Medical Informatics Officer at 583.6256.

